



Quality policy

Company quality policy statement

The general policy of Pomdi is:

“TO FULFIL EACH AND EVERY ONE OF THE EXPECTATIONS THAT EACH AND EVERY ONE OF OUR CLIENTS HAVE OF OUR PRODUCTS AND SERVICES”.

For these clients, we must:

- Satisfy them by living up to our commitments.
- Ensure their loyalty by continuing to maintain our level of service.
- Win them over by offering them better products and services than the competition and ensuring compliance with legal requirements.

The core values and activities that will enable us to achieve these objectives are:

- ASSESSMENT OF QUALITY AND FITNESS FOR PURPOSE, with the aim of ensuring requirements are met and conditions essential to client satisfaction are established.
- PRODUCT QUALITY THROUGH COMPLETE COMMAND OF OUR PROCESSES as the most cost-effective, reliable and efficient way of guaranteeing the desired results.
- CONTINUAL IMPROVEMENT as an approach employed by all POMDI personnel in order to ensure the competitiveness of our products and our company.
- THE COMMITMENT of all POMDI employees to attaining these company objectives.

Quality management involves all the company's activities. It is based on establishing the information flows and systems necessary for quality assurance and improvement in the procurement, production, sales and after-sales processes involved in manufacture and sale of our products.

These factors, which comprise our Quality System, are documented in the POMDI Quality Manual, Quality Standards, Internal Procedures and Technical Operating Instructions.

The Quality Policy embodies the annual objectives set by the General Management. Our quality indicators enable us to measure results and give us confidence in the systems implemented. They also alert us to the need for corrective and preventive action in situations where established objectives are not being met.

To achieve these objectives, POMDI's Quality Policy requires operators to take responsibility for the quality of their own work. It is designed to prevent defects, raise personnel awareness of quality issues and ensure company-wide participation in the achievement of quality.

For operators to take responsibility for the quality of their own work, and for this to be effective, in all the activities that POMDI performs in pursuing its MISSION the Management undertakes to provide the technical and human resources necessary for its accomplishment, as well as to document these activities systematically to aid the prevention, detection, correction and analysis of quality defects throughout the production process.

The Management takes responsibility for driving the quality strategy, providing effective support to ensure the required level of participation by all the company's personnel and motivating them to achieve the Quality System's proposed objectives through the basic guidelines set out in this Quality Manual.

Finally, we would like to state our conviction that the people who work for POMDI are our greatest asset; their enthusiasm, dedication and professionalism are the best guarantee for the success of our company.

Management: